

# Course Catalog - 2014

Empowering individuals to learn anywhere, anytime.



## *StaffKit*

*Online Learning Solutions*

### Course Catalog - 2014



Check our website at [www.StaffKit.com](http://www.StaffKit.com) for new courses and updates.

**StaffKit has been in business since 2001 and is an established provider of Online Learning Solutions. StaffKit maintains an A+ rating with the Better Business Bureau and has satisfied customers in over 100 countries.**

**StaffKit offers both companies and individuals the ability to access over 8,000 hours of hours of courseware, online videos and almost 2,000 fully searchable business and technical books. Everything is accessible from a single login from anywhere in the world, anytime.**

**We also offer employers the ability to view real-time reports on student activity, skill assessment scores and course mastery. We offer an integrated solution without the need to purchase an LMS (Learning Management System).**

**Our mission is to provide the widest selection of quality courseware at the lowest price possible.**

**Everything we sell is backed by our 100% satisfaction guarantee.**

## Online Learning Packages

### End User Computing Packages:

Microsoft Office / Desktop Applications	\$ 139.95
Business Management Skills	\$ 149.95
Home & Small Business	\$ 99.95
Leadership Roadmap	\$ 99.95
Sales Roadmap	\$ 99.95
Project Management Roadmap	\$ 99.95

### Technical Packages:

Microsoft Certifications	\$ 249.95
Technical – General	\$ 249.95
Web Development	\$ 249.95

### Business Skills Videos Packages:

Essentials	\$ 199.95
Management	\$ 199.95
Personal Development	\$ 199.95

### Health & Safety Packages:

Essentials	\$ 299.95
Environment, Transport, Legal	\$ 299.95
Equipment and Chemicals	\$ 299.95
Five Minute Safety	\$ 299.95
Management	\$ 299.95
OSHA 10	\$ 299.95
Spanish Language	\$ 299.95

### Reference Library

1,800 Business & Technical Books	\$ 299.95
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## Microsoft Office / Desktop Applications Package

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Access 2000	Outlook 2010
Access 2002	Outlook 2010 MindTasks
Access 2003	Paint Shop Pro 5
Access 2003 to 2010 Upgrade	PC Applications
Access 2007	PowerPoint 2000
Access 2007 Advanced	PowerPoint 2002
Access 2010	PowerPoint 2003
Access 2010 MindTasks	PowerPoint 2003 to 2010 Upgrade
Computer Basics	PowerPoint 2007
Computing Concepts	PowerPoint 2010
Crystal Reports 8	PowerPoint 2010 MindTasks
Crystal Reports XI	Project 2000
Excel 2000	Project 2003
Excel 2000 Expert	Project 2007
Excel 2002	Project 2010
Excel 2003	Project 2010 MindTasks
Excel 2003 to 2010 Upgrade	QuickBooks Pro 2012
Excel 2007	QuickBooks Pro 2012 MindTasks
Excel 2007 Advanced	SAP R/3 Release 4.6
Excel 2010	SharePoint 2003
Excel 2010 MOS	SharePoint 2007
Excel 2010 MindTasks	SharePoint 2010
GroupWise 5.5	SharePoint 2010 MindTasks
GroupWise 6.5	Visio 2002
Internet Explorer 6	Visio 2007
Internet Explorer 7	Windows 2000 Basics - Client
Internet Explorer 8	Windows XP Upgrade
Introduction to PC	Windows Vista
Lotus Notes 8.5	Windows 7
Lotus Notes 6.5	Windows 8
Lotus Notes R5	Windows 8 MindTasks
Office 2000	Word 2000
Office XP Upgrade	Word 2000 Expert
Office 2003 - What's New	Word 2002
Office 2007	Word 2003
Office 2010	Word 2003 to 2010 Upgrade
Office 2010 MindTasks	Word 2007
Outlook 2002	Word 2010
Outlook 2003	Word 2010 MOS
Outlook 2003 to 2010 Upgrade	Word 2010 MindTasks
Outlook 2007	

## Business Management Skills Package

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Agile Project Management Practices & Development  
Agile Project Management Strategy and Analysis  
Basics of Business Math  
Building Relationships  
Business Ethics  
Certified Business Analysis Professional (CBAP v2)  
(CBAP v2) Practice Exams  
Coaching Communication Skills  
Communicating in the World of Social Media  
Communicating with Power  
Communication Fundamentals  
Communication in the Workplace  
Customer Service  
Customer Service for Managers  
Customer Service Fundamentals  
Dealing with Difficult People  
Doing Business in China  
Doing Business in India  
E-mail Your Way to the Top  
Effective Business Communication  
Effective Presentations  
Fundamentals of Business Management  
Grammar - English  
Innovation in the Workplace  
Instructional Design

Management Fundamentals  
Management Skills Introduction  
Managing Change  
Managing with an HR Perspective  
Motivation  
Motivation Methods and Strategies  
Negotiating  
Negotiation  
Presentation Fundamentals  
Problem Solving Through Productive Thinking  
Project Management  
Project Management from a People Perspective  
Project Management Professional Certification 2005  
Project Management Professional Certification 2009  
Project Management Professional Certification 2011  
Sarbanes-Oxley Act  
Sexual Harassment  
Sexual Harassment Awareness for Managers  
Sexual Harassment in the Workplace  
Stress Management  
Teams That Work  
Time Management for Maximum Productivity  
Time Management Fundamentals

## Leadership Roadmap Package

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Introduction to Management Skills  
Organizational Skills  
People Skills  
Personal Skills

## Project Management Roadmap Package

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Build Your Network & Portfolio  
Facilitate Teamwork  
Manage Your Projects

## Sales Roadmap Package

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Closing Business  
Cultivating New Business  
Finding Solutions  
The Sales Process

## Technical – General Package

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C Programming  
Cisco BCMSN 642-811  
Cisco BCMSN 642-812  
Cisco BCRAN 642-821  
Cisco BSCI 642-801  
Cisco BSCI 642-901  
Cisco CCDA 640-863  
Cisco CCNA 640-801  
Cisco CCNA 640-802  
Cisco CIT 642-831  
Cisco ICND1 640-822  
Cisco ICND2 640-816  
Cisco ISCW 642-825  
Cisco ONT 642-845  
Cisco ROUTE 642-902  
Cisco ROUTE 642-902 Practice Exams  
Cisco SWITCH 642-813 Practice Exams  
Cisco TSHOOT 642-832 Practice Exam  
CISSP Security Professional  
CISSP Security Professional 2012  
Client/Server Technology for Managers  
CompTIA A+ 2009 Essentials 220-701  
CompTIA A+ 2009 Practical Applications 220-702  
CompTIA A+ Essentials 220-601  
CompTIA A+ IT Technician 220-602  
CompTIA A+ Remote Support Technician 220-603  
CompTIA A+ Depot Technician 220-604  
CompTIA Network+ 2005 (N10-003)  
CompTIA Network+ 2009 (N10-004)  
CompTIA Network+ 2012 (N10-005)  
CompTIA Network+ 2012 (N10-005) Practice Exams  
CompTIA Security+ 2011 (SY0-301)  
CompTIA Security+ 2008 (SY0-201)  
CompTIA Security+ 2007 (SY0-101)  
CompTIA Security+ 2011 (SY0-301)  
CompTIA Security+ 2011 (SY0-301) Practice Exams  
CompTIA Server+ 2005 (SK0-002)  
Data Warehousing  
DB2 Universal Database  
FOCUS  
ITIL Version 2 Foundation Certificate EX0-100  
ITIL Version 3 Foundation Certificate EX0-101  
Java 2 Developer SCJD CX-310-252A/CX-310-027  
Linux  
Linux Red Hat Technician RHCT RH202  
Notes 5 Programming  
Novell 560 CNE  
Novell 570 CNE Advanced Administration  
Object Oriented Analysis & Design  
OOP Using C++  
Oracle  
Oracle 11g SQL Fundamentals I 1Z0-051  
Oracle 11g Administration I 1Z0-052  
Oracle 11g Administration II (1Z0-053)  
Oracle 10g Administration  
Oracle 10g Database Administration II 1Z0-043  
Oracle 8  
Oracle 9i SQL 1Z0-007  
Oracle 9i Database Fundamentals 1Z0-031  
Oracle 9i Database Fundamentals II 1Z0-032  
Oracle 9i Database Performance Tuning 1Z0-033  
PowerBuilder 9 Advanced Development  
Rational Unified Process (RUP)  
RDBMS  
RPG IV Programming  
SAS  
SAS 8  
Solaris 8 System Administrator 310-011  
Solaris 9 System Administrator 310-014/310-015  
SQL for the Windows Environment  
Sybase  
UML 2.0  
UNIX Systems  
Visual Basic 2005  
Visual Basic 6  
VMware Certified Professional VCP-410  
Windows 2000 Basics – Server  
Windows Vista Upgrade  
Windows 7 Upgrade

## Web Development Package

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ActionScript 1.0  
ActionScript 2.0  
AJAX  
CGI/Perl  
CIW Foundations 1D0-510  
CIW Security 1D0-470  
ColdFusion MX  
Dreamweaver 8  
Dreamweaver CS4  
Dreamweaver MX  
Dreamweaver MX 2004  
Dynamic HTML  
Flash 8  
Flash CS4  
Flash MX  
Flash MX 2004  
FrontPage 2000  
GUI Design  
HTML 5  
Internet Marketing  
JAVA 1.2  
Java 2 5.0 Programming  
Java 2 5.0 Programmer Certification 310-055  
Java 2 Developer SCJD CX-310-252A/CX-310-027  
Java 2 Enterprise Design

Java 2 Programmer Certification 310-035  
Java SE 6 Programmer OCP 1Z0-851  
Java Web Services  
JavaScript  
Photoshop  
Photoshop 7  
Photoshop CS  
Photoshop CS4  
PHP and MySQL

Running an Online Business  
Visual C#  
Visual InterDev 6  
Web Design & Graphics  
Web Publishing and Design with HTML 4.01 and XHTML  
WebSphere 7.0 with Rational Application Developer  
WebSphere Studio Application Developer 5.0 & J2EE  
XML

## Microsoft Certifications Package

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Exchange Server 2010 MCTS 70-662  
Exchange Server 2007 MCTS 70-236  
Exchange Server 2003 MCSA/MCSE 70-284  
Exchange 2000 Administration MCSE 70-224  
Exchange Server 5.5  
IIS 6  
Microsoft Lync Server 2010 Configuring MCTS 70-664  
Microsoft .NET Solution Architectures MCP/MCSD 70-300  
Microsoft .NET Implementing Applications 70-316  
Microsoft .NET 2.0 Windows Development MCTS 70-526  
Microsoft .NET 2.0 Web Development MCTS 70-528  
Microsoft .NET 2.0 Distributed Apps MCTS 70-529  
Microsoft .NET 2.0 App Development MCTS 70-536  
Microsoft .NET 3.5 ASP .NET Apps MCPD 70-564  
Microsoft .NET 3.5 ASP .NET Apps MCTS 70-562  
Microsoft .NET 3.5 Enterprise Apps MCPD 70-565  
Microsoft .NET 3.5 Forms Development MCTS 70-505  
Microsoft .NET 3.5 Windows Apps MCPD 70-563  
Microsoft .NET 4.0 Development  
Project 2007 MCTS 70-632  
Project Server 2003  
SharePoint Server 2007 MCTS 70-630  
SharePoint Services 3.0 MCTS 70-631  
SharePoint Services 3.0 MCTS 70-541  
SharePoint Server 2007 MCTS 70-542  
SharePoint 2010 Configuring MCTS 70-667  
SharePoint 2010 Application Development  
SQL Server 2008 Database MCTS 70-433  
SQL Server 2008 Maintenance MCTS 70-432  
SQL Server 2005 MCTS 70-431  
SQL Server 2005 Solutions MCITP 70-441  
SQL Server 2005 Data Access MCITP 70-442  
SQL Server 2005 Design MCITP 70-443  
SQL Server 2005 Admin MCITP 70-444  
SQL Server 2005 Upgrade MCITP 70-447  
SQL Server 2000 Admin MCDBA MCSA MCSE 70-228  
SQL Server 2000 Database Design MCSE 70-229  
SQL Server 7 Admin  
SQL Server 6.5  
TCP/IP

Visual Basic .NET Web Applications MCSD/MCAD 70-305  
Visual Basic .NET Windows Apps MCSD/MCAD 70-306  
Visual Basic .NET for XML Web MCSD/MCAD 70-310  
Visual C# Web Applications MCAD 70-315  
Visual C# XML MCAD 70-320  
Visual Studio 2010  
Visual Studio .NET Programming with Visual C#  
Visual Studio .NET Advanced Topics  
Visual Studio .NET and ASP.NET  
Visual Studio .NET Overview  
Windows 7 Configuration MCTS 70-680  
Windows XP Professional MCSE 70-270  
Windows XP System Support MCDST 70-271  
Windows XP Application Support MCDST 70-272  
Windows Vista Upgrade  
Windows Vista Configuration MCTS 70-620  
Windows Vista Enterprise Support MCITP 70-622  
Windows Vista & Office 2007 Desktops MCTS 70-624  
Windows Server 2008 Active Directory MCTS 70-640  
Windows Server 2008 Server Admin MCITP 70-646  
Windows Server 2008 Enterprise Admin MCITP 70-647  
Windows Server 2008 Applications MCTS 70-643  
Windows Server 2008 Networking MCTS 70-642  
Windows Server 2008 R2 Virtualization MCTS 70-659  
Windows Server 2003  
Windows Server 2003 Administration MCSE 70-290  
Windows Server 2003 Network Management MCSE 70-291  
Windows Server 2003 Network Planning MCSE 70-293  
Windows Server 2003 Active Directory MCSE 70-294  
Windows Server 2003 Infrastructure MCSE 70-297  
Windows Server 2003 Security MCSE 70-298  
Windows Server 2003 Security Admin MCSA/MCSE 70-299  
Windows 2000 Server Basics  
Windows 2000 Professional MCSE 70-210  
Windows 2000 Server 70-215  
Windows 2000 Network Administration MCSE 70-216  
Windows 2000 Active Directory MCSE 70-217  
Windows 2000 Network Management MCSA 70-218  
Windows 2000 Directory Design MCSE 70-219  
Windows 2000 Network Design MCSE 70-221

## Business Skills Videos Packages

### Business Skills Videos – Essentials

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Customer Service (Videos)  
Finance (Videos)  
Global Business (Videos)

Sales and Marketing (Videos)  
Workplace Environment (Videos)

### Business Skills Videos – Management

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Coaching (Videos)  
Leadership (Videos)  
Leading Teams (Videos)

Management (Videos)  
Managing Within the Law (Videos)  
Six Sigma (Videos)

### Business Skills Videos – Personal Development

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Career Development (Videos)  
Communication (Videos)

Self-Management (Videos)  
Work and Life Balance (Videos)



## Health & Safety Packages

### Health & Safety – Essentials

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AED (Automated External Defibrillator)	HAZWOPER Awareness
Asbestos Awareness	Hearing Protection
Avian Flu Precautions	Indoor Cranes
Below Grade Safety	Ladders and Stairways
Blood borne Pathogens	Lockout/Tagout
Cold Stress Awareness	Office Safety (2 versions)
Permit Required Confined	
Electrical Safety	
Office Ergonomics	Personal Protective Equipment
Fall Protection	Process Safety Management
Fire Extinguishers	Respiratory Protection
Forklift Safety	
Hand and Power Tool Safety	
Hazard Communication - Material Safety Data Sheets (MSDS)	Scaffolds, An Overview
Hazard Communication Awareness	Temporary Barricades
Hazardous Waste Awareness	Toxic Substance Control Act (TCSA) Section I
	Voluntary Protection Program

### Health & Safety – Environment, Transport, Legal

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Container Management	Marking and Labeling
Contingency Plans	Packaging
DOT Regulatory Overview	Placarding
Field Hazard Recognition - Module 1	Resource Conservation and Recovery Act
Field Hazard Recognition - Module 2	Sexual Harassment Prevention
Generator Inspections	Shipments
Generator Tank Management	Shipping Papers
Harassment and Discrimination - Employees	Workplace Violence - Employees
Harassment and Discrimination - Managers	Workplace Violence - Managers

### Health & Safety - Equipment and Chemicals

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Centrifugal Pumps	Toxic Substance Control Act (TSCA) Section III
Knife Safety	TrackMobile Switching Safety
Self Contained Breathing Apparatus (SCBA)	Workplace Hazardous Materials Information System (WHMIS)
Toxic Substance Control Act (TSCA) Section II	

### Health & Safety - Management

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Driver Safety	Job Safety Analysis
Employee Rights of Access to Exposure and Medical Records	Job Site Safety
Incident Investigation	

All StaffKit Online Learning Packages include free access to course updates as they are released.

## Why StaffKit Training?

We offer online web based training, available 24 hours-a-day 7 days-a-week. All you need is an Internet connection and Internet Explorer 6 or newer. Learn from anywhere, anytime.

### **Simulations:**

Gain the hands-on experience you're looking for through the use of our unique task-based simulations. It may seem like you're in the application, but you'll be safe within the bounds of the course. A Shockwave plug-in will enable you to run these optional simulations.

### **Skill Assessment**

Save time by taking a pre-test before you take the course. The results of the test will let you know what parts of the course you need to take. A post-test is also available. You'll know how well you've mastered the material once you've completed this test.

### **Bookmarking**

Our intelligent client technology recognizes where you are throughout a course and tracks your progress in a course. The next time you access the course, you will return to the same location within the course. You don't need to remember where you stopped or how to return to where you stopped.

### **Search**

Search the entire courseware for a keyword or phrase; this is an excellent reference for quickly finding where to begin training.

### **CEU Credits**

CEU credits are available for any of the courses offered by StaffKit. CEU's are a nationally recognized measure of completion of non-credit professional development learning activities by an approved provider. Students earn 1 CEU for every 10 hours of successfully completed course work. Courses are also recognized and eligible for credit with Phoenix University.

### **Certificates**

Answer the questions throughout the course, score 70% or better and you will be able to print your own "Certification of Completion".

### **Get Certified**

We offer courses to help individuals prepare for the following certifications: A+, BCMSN, BCRAN, BSCI, CISSP, Cisco, CCNA, CCDA, CIT, CIW, CNE, ISCW, Linux LPIC, MCDBA, MCSA, MCSD, MCSE, MCITP, MCDST, MCTS, MCP, MOUS, Network+, Oracle, PMP, Sun Java, and more.

## StaffKit Online Learning offers a quality learning Solution.

StaffKit courses adhere to the learning principles put forth by Benjamin Bloom, known as Bloom's Taxonomy.

Competence	Skills Demonstrated
Knowledge	Observation and recall of information Knowledge of dates, events, places Knowledge of major ideas Mastery of subject matter
Comprehension	Understanding information Grasp meaning Translate knowledge into new context Interpret facts, compare, contrast Order, group, infer causes Predict consequences
Application	Use information Use methods, concepts, theories in new situations Solve problems using required skills or knowledge
Analysis	Seeing patterns Organization of parts Recognition of hidden meanings Identification of components
Synthesis	Use old ideas to create new ones Generalize from given facts Relate knowledge from several areas Predict, draw conclusions generalize, rewrite
Evaluation	Compare and discriminate between ideas Assess value of theories, presentations Make choices based on reasoned argument Verify value of evidence Recognize subjectivity

### **INSTRUCTIONAL DESIGN**

StaffKit training is based on sound principles from research in instructional design, adult learning, and information processing.

StaffKit believes that for training to be effective, the learner must view the training as meaningful and relevant. The learner must be engaged as an active participant. These Training Principles are:

- The learner is actively engaged in the learning.
- The training gives the learner an opportunity to practice in a safe, non-threatening environment.
- Immediate and supportive feedback reinforces the learning.
- The learner can demonstrate his or her competency, before, during, and after instruction.

- The training is organized and logically sequenced based on the needs of the target learner.
- The learner controls the pace and training path of the instruction.

### **Curriculum Structure**

Our curriculum is divided into courses, which are divided into lessons.

Each lesson consists of a well-defined set of learning objectives, a series of interactions that teach the stated objectives, and a means for evaluating whether the learning objectives have been met.

Our courses use Bloom's Taxonomy, a four-phase learning model. These phases are:

- Phase 1 - Present the Concept (Knowledge)
- Phase 2 - Demonstrate the Procedure (Comprehension)
- Phase 3 - Allow for Guided Practice (Application)
- Phase 4 - Allow for Non-Guided Practice (Synthesis)

### **Instructional Design Strategy**

At every stage of course development (analysis, prototyping, production, and quality assurance), we apply specific principles and training models to the creation of effective courseware.

For example, at the prototyping stage, course designers analyze the source content to determine the best way to present the material. They create a prototype containing all features including representative interactions to be contained in the finished course.

Simultaneously, the course design team establishes the guidelines, procedures, and tools to be used in the production environment. The result is a model for the production team's creation of multimedia instruction.

Then graphic designers determine the most suitable visual interpretation of the ideas and concepts in the instructional material. The visual images they create for the prototype guides the graphic production team in creating a consistent style of graphics within a course.

Our exceptional visuals and creative animations gain the learner's attention and maintain interest.

### **Delivery**

Custom courses are accessible via the Internet and are available 24 hours a day, 7 days a week. Learners can take the course at their own convenience.

Flexible distribution, coupled with comprehensive content, high interactivity, and simple navigation allow StaffKit to offer courses that stand above all other self-paced training alternatives.

### **Interactivity**

Multiple types of scored or unscored questions, activities, and software simulations can be used in custom courses. In addition to enhancing the learning experience, these interactivity methods provide an excellent opportunity for learners to practice.

### **Reporting / Administration**

The StaffKit Web Administrator helps you track learner progress and scores it can also generate a wide variety of reports. The Web Administrator allows an administrator to run on demand reports evaluating various aspects of the learner's performance and progress.

**StaffKit**  
Online Learning

**[www.StaffKit.com](http://www.StaffKit.com)**

**Phone: 636-561-8071**

- Our courseware is approved for **Continuing Education Unit (CEU)** credit
- Free access to **updates** and **new courses**.
- Our courseware is self-paced, **retake** any or all lessons **as many times as you want**
- **No software necessary**, nothing to install, all you need is an internet connection
- **Works with Internet Explorer, FireFox, Chrome and most other Internet Browsers.**
- No CD's or DVD's to lose or install moving from computer to computer.
- No CD's or DVD's that might install spyware, slow down or crash your computer
- **Learn anywhere, anytime** you have internet access - **no installation / setup hassles**
- Saves time - the system **automatically remembers** your place in each lesson
- Learn at your own pace, all of the lessons are **self-paced**
- Quality training that covers the topic completely
- Flexible - access all of your training from any computer with an internet connection
- Step by step instructions help you learn quickly and easily
- Track improvements with **skill assessments** at the end of every lesson
- Quickly **search** the entire courseware on any keyword or phrase
- Includes an extensive online **glossary**
- Comprehensive, easy to use training backed by our **100% satisfaction guarantee**
- Now you can access the same training **used by colleges** and **Fortune 500** companies
- Buy today and **start learning today**

**What does the industry say about our products?**

***"this is the Ultimate Career Development Package."***

**Midwest Technology Journal**  
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***"If you are looking to get certification this is a must have resource."***

***"It can be used alone or in cooperation with other training classes or materials. The online skill assessments point out weak areas and then list lessons in the courseware covering those topics."***

**California Technology Magazine**  
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***"offers employers an excellent way to train their staff economically and without having to send them out of the office."***

**HRMReport**

**StaffKit has been in business for 13 years, maintains an A+ rating with the Better Business Bureau and provides Online Learning Solutions to customers in over 100 countries.**